



# Sippi Heat & Co.

SOUL FOOD | SEAFOOD | CATERING

Bold Flavor.

Unforgettable Moments.

**CALL OR TEXT: (404) 900-0678**

## Preorder & Payment Policy

**ALL ORDERS MUST BE PREORDERED**

### 01 **PREORDERS ONLY - FIRM CUTOFFS**

Seafood boils: Friday and Saturday. Order **by Thursday at 10:00 AM**. Soul food: Sunday only. Order **before 5:00 AM Sunday**. Late orders are not accepted for that service period.

### 02 **ORDER CONFIRMATION & PAYMENT**

Call or text **(404) 900-0678**. Text orders must be paid in full **within 15 minutes of the payment request** or they will be canceled without further notice. Food is not reserved until payment is received.

### 03 **DELIVERY - \$10**

Choose **3-5 PM or 5-7 PM** on your confirmed service day. Include the **\$10 delivery fee** with payment. No pickup, cash orders, or cash on delivery.

### 04 **BE READY FOR YOUR DRIVER**

Provide the correct delivery address. Drivers wait a maximum of **five minutes**; delivery cannot be guaranteed if you are unavailable. Third-floor customers must meet the driver in front of the building.

### 05 **LIMITED AVAILABILITY & REFUNDS**

Food is available in limited quantities until sold out. Confirmed food orders are non-refundable. If we cannot fulfill a paid item, that item will be refunded to the original payment method. If we cannot fulfill the entire order, the full payment, including delivery, will be returned.

All deadlines and delivery windows are Central Time. Review your order before paying.

**THANK YOU FOR CHOOSING SIPPI HEAT & CO.**